Guidance for Cinema Operation during the COVID-19 Pandemic

**For Managers**

**Risk Assessment and Industry Personnel**

- Ensure compliance with workplace health and safety (WHS) guidelines
- Mandate staff that are ill to stay at home
- Train all staff on new protocols for operation
- Ensure timely service for Heating/ventilation/air conditioning/ventilation (HVAC) systems

**General Considerations**

- Encourage online ticket purchases and stagger movie showings
- Protect staff and patrons: use screens and provide hand washing stations and hand sanitisers
- Mandate the wearing of face masks for all patrons and staff
- Display signs for proper hygiene and sanitation practices

- Clean and sanitise the cinema/theatre rooms before each audience group enters; sanitise floors, seats and all other high touch surfaces
- Perform temperature checks; deny entry to any person with temperature ≥ 38°C or flu-like symptoms
- Use physical distancing markers on the floor
- Limit the number of persons in the bathroom areas; use controlled queues

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For Patrons

Personal Protection

- **Wash hands** with soap and water or use alcohol-based hand rub (60-80% ethanol or isopropanol content) often
- Cough or sneeze into your **flexed elbow** or use a **tissue**
- **Stay at home if ill**; seek medical care early and share travel history
- **Avoid close contact**

General Considerations

- **Wear face masks** while in the cinema
- **Read and follow** the health information displayed on signs
- **Practice physical distancing**; stand on the floor markers
- Leave 4 seats between you and the next person
- **Go to your seats** No loitering
- **Avoid loitering**
- **Follow the instructions of the ushers and other staff**
- Purchase **online** tickets when possible


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