**Guidance for In-Home Repair and Field Services during the COVID-19 Pandemic**

**Special Recommendations for Specific Groups of Service Industry Workers**

**Pest Control Technicians**

- Do not use rodenticides in cases where the frequency of visits needs to be minimised.
- Remove glue boards and ensure live capture traps are deactivated if it is determined that future onsite visits are not necessary.
- Label rodenticide restrictions that need to be followed for premises or sites with a high risk of re-infestation.

**Heating/ventilation/air conditioning (HVAC) workers**

- Wear a properly fitted respirator (N95 or higher), eye protection (goggles, face shield), and gloves, especially when servicing HVAC systems where there is a person with COVID-19.
- Turn off HVAC systems prior to entry for any maintenance activity.
- Do not use disinfectants on ventilation filters which will continue to be used.
- Disinfect filters by spraying them with a 10% bleach solution or another appropriate disinfectant, before removal and disposal.

**Plumbers**

- Take precautionary measures (for e.g. use PPE) when working with water, aerosols, and spray.
- Increase the frequency of hand hygiene, and extend beyond the minimum 20 seconds after contact with wastewater.