Personal Care Services during the COVID-19 Pandemic

For Managers and Operators

- Perform temperature checks for all persons entering the shop; keep a log of all persons.
- Ensure all persons wash their hands with soap and water or use hand sanitiser (60-80% ethanol or isopropanol) before entering the shop.
- Ensure all persons wear face masks unless receiving a service on an area that would be covered by the mask.
- Keep at least 6 feet apart unless a procedure is taking place.
- Require all clients to visit by appointment only; consider special arrangements for vulnerable population groups.
- Train staff on the proper use of Personal Protective Equipment (PPE) and what PPE is necessary for each task.
- Ensure that staff know and follow health and safety policies, e.g. stay home if ill and report illness to supervisor.
- Potentially infectious waste should be double bagged, stored, and disposed of separately from normal garbage.
- Frequently clean and disinfect non-disposable equipment before use on another individual, and high-touch areas.

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Personal Care Services during the COVID-19 Pandemic

For Clients

Wear face masks before entering and while in the shop

Wash your hands with soap and water or use hand sanitiser (60-80% ethanol or isopropanol) before entering the shop

Keep at least 6 feet apart unless a procedure is taking place

Stay at home if you have COVID-19 like symptoms, e.g. fever or cough

Wait outside the shop until your appointment

Avoid bringing guests, unless absolutely necessary

Leave immediately after completion and payment for the service

Avoid touching service equipment

Follow the health and safety measures implemented


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